

ISO 9000 - Certification Procedure

Commerce IV

SYBCOM

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- ▶ ISO is the International Organisation for Standardization.
- ▶ Located at Switzerland
- ▶ Established to develop common international standards worldwide.
- ▶ ISO 9001 is a set of quality management standards.

ISO 9000 - Quality Management

- ▶ This standards provide guidelines for companies and organisations.
- ▶ Ensures that their products and services consistently meet customer's requirements.
- ▶ An Indian Company can obtain ISO 9001 : 2008 certification from an accredited agency recognized by ISO.

Procedure to Obtain ISO Certification

1. Evaluation of Existing Quality Procedures.
2. Initiating Corrective Actions

If the company (ISO Steering Team) finds deficiencies in the existing quality procedures, then there is a need to correct such deficiencies. Corrective Action may include investigating causes of non - conforming products and identifying corrective action to prevent recurrence.

3. Preparation of Quality Assurance Programme



4. Preparation of Quality Manual

5. Selection of Certification Agency

The company must select an agency to provide ISO 9001 certification. The company may select Bureau of Indian Standards (BIS) or a foreign accredited agency.

6. Pre - assessment Meeting

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7. Preliminary Visit
 8. Actual Assessment Visit
 9. Certifications
 10. Surveillance